Legend

Level 0	Main Process Flow
Level 1	Expanded Process from Level 0
Level 2	Expanded Process from Level 1

Events

- Start of Process
- Timer – waiting for something
- START of Sub-Pro
- Return to above Level
- Receiving a Message/Communication
- Allo. List is Frozen

Sub-processes & Tasks

- Donor Process. Go to next level to see details
- Recipient Process. Go to next level to see details
- Donor Task to be completed in CTR
- Recipient Task to be completed in CTR
- An Action Completed by the CTR
- A task to be repeated as needed
- A task completed outside of CTR

Gateways, Decisions & Paths

- All paths can occur simultaneously
- Any one of the paths may be followed
- Event based Exclusive Path. Only one can be taken.
- Only one path may be taken
- Decision Point
- Normal Path
- Conditional/Optional Path
- Association

HS Heart Allocation End-to-End Process Diagram

| Recipient Registration | Donor Registration | Manage Offer(s) - Donor | Manage Offers - Recipient | Recovery & Sent for Transplant | Transplant & Post-Transplant |

Level 0

Level 1
- L1 - Activate HS Heart Eligible Organ Request
- L1 - Recipient Recusal from HSH Participation
- L1 - Reinstate Recipient HSH Participation
- L1 - Register Heart Donor
- L1 - Run Allocation
- L1 - Make HS Heart Offers
- L1 – Manage Donor Offer(s)
- L1 – Make N.O.W. Offers
- L1 - Confirm Donor Acceptance Criteria for Offers
- L1 - Confirm Donor Acceptance Criteria for Deferral Opportunity
- L1 - Manage Recipient Offer(s)
- L1 – Manage Deferral Opportunity
- L1 - Organ Recovery Status
- L1 - Organ Sent for Transplant Status
- L1 - Register Transplant Outcome
- L1 – Post Transplant Outcome Data
- L1 – Record Transplant for non-HS Heart Offer

Level 2
- L2 - Check for new Status 4's
- L2 - Re-start Heart Allocation
- L2 - Make Offer to Deferred Recipient
- L2 - Record Non-Intended Recipient (NIR) Transplant